Continuing Education and the Adult Learner

Successful Program offerings at Penn State Greater Allegheny
• Credit

Licensed Practical Nursing

• Public

Personal Care Home
Nursing Home
Assisted Living

• Contract

Army Corps of Engineers

• Video Learning Network

Youth at Risk
Nurse Management
Getting the Word Out
<table>
<thead>
<tr>
<th>Occupation</th>
<th>Wage</th>
<th>Job Openings</th>
<th>Unemployment Rate 2007-2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Licensed Practical Nurse</td>
<td>$40,154</td>
<td>1,450</td>
<td>1.8%</td>
</tr>
<tr>
<td>Home Health Aides</td>
<td>$22,087</td>
<td>2,277</td>
<td>5.1%</td>
</tr>
<tr>
<td>Nursing Aides</td>
<td>$25,043</td>
<td>1,833</td>
<td>5.1%</td>
</tr>
<tr>
<td>Registered Nurse</td>
<td>$61,626</td>
<td>4,803</td>
<td>1.1%</td>
</tr>
</tbody>
</table>

http://www.portal.state.pa.us/portal/server.pt?open=514&objID=575365&mode=2
## Projected Outlook for Employment
### Allegheny County

<table>
<thead>
<tr>
<th>Job Title</th>
<th>Annual Average Wages</th>
<th>Projected Increase (next 6 years)</th>
<th>Annual Openings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Licensed Practical Nurses</td>
<td>$39,500</td>
<td>14.10%</td>
<td>147</td>
</tr>
<tr>
<td>Home Health Aides</td>
<td>$21,520</td>
<td>40.10%</td>
<td>242</td>
</tr>
<tr>
<td>Nurse Aides</td>
<td>$25,280</td>
<td>14.90%</td>
<td>230</td>
</tr>
<tr>
<td>Registered Nurses</td>
<td>$59,580</td>
<td>19.10%</td>
<td>785</td>
</tr>
</tbody>
</table>

Source: 2010 High Priority Occupations for the Three Rivers Workforce Investment Areas
Licensed Practical Nursing Program
Credit Programming

• Licensed Practical Nursing (LPN) Program
  – Established 2005

• Collaboration-Strategic Partnership
  – UPMC St. Margaret School of Nursing
  – UPMC McKeesport Hospital
  – Penn State Greater Allegheny Continuing Education
Contract Credit Tuition and Adjustment Request

– Documentation of need
– Background
– Financial analysis
– Time frame requested
– Tuition requested
– Approvals required
  • Director of Continuing Education
  • Campus Chancellor
  • Vice President Commonwealth Campuses
One-stop services

• Fosters a supportive climate for adults

• Orientation session
  – Register students
    • Undergraduate Non-degree
  – Campus tour
  – Penn State ID and e-mail
  – Provide information on College Level Entrance Proficiency (CLEP) tests
One-stop services

Optional Study Skills Session

- Note Taking
- Time Management
- Study Habits
- Test Taking Strategies
Credit Courses

- English 015, 3 credits
- Psychology 100, 3 credits
- Nutrition 251, 3 credits
- Biology 129, 4 credits
- Biology 141, 3 credits
- Biology 142, 1 credit
- Human Development and Family Studies 129, 3 credits

- 20 Penn State Credits
Class of 2010

- 90% of the Class was offered employment at UPMC facility
- The graduates of the class of 2010 who took the NCLEX-PN licensure exam as of January 6, 2011 had a pass rate of 96%
- All graduates (100%) of the class of 2010 expressed satisfaction with the nursing program
Remaining in the Mon Valley

- 82 Graduates from 2005-2010
- 13 continued on with education beyond LPN
- 10 enrolled in the RN program at UPMC McKeesport
- 33 remained in the Mon Valley
  - UPMC McKeesport
  - Kane Regional
  - Other long-term care facilities
Professional Progression
LPN to RN

• Students graduating from the LPN program have all the requirements to enter into an Registered Nurse program with the exception of:
  – Introduction to Sociology
  – Microbiology (with Lab)
Moving Up the Career Ladder

• All courses taken in the LPN and RN program can be transferred into a Bachelor of Science Nursing Degree.

• At Penn State, upon completion of RN licensure students would need the following to obtain a Bachelor of Science in Nursing
  – 33 credits in General Education
  – 18 credits in Non-Clinical Nursing
  – 10 credits in Clinical Nursing
Ladder shows existing Partnerships in Blue and Proposed Partnerships in Red

Students entering RN program will be required to have 4 credits in Microbiology and 3 credits in Introduction to Sociology
It’s possible to start anywhere with proper training and education.

Greater Allegheny Continuing Education Quiz

• What country is Penn State Greater Allegheny working with to provide “train the trainer” courses?

Vietnam
Meeting the needs of the current population of PA

• Third in the Nation in percentage of population age 65 or older
• Fourth in the number of residents age 85 or older
• By 2020, more than 25% of our population will be over the age of 65
  – 50% increase in approximately 10 years
  – Pennsylvania Health Care Association (PHCA)
<table>
<thead>
<tr>
<th>Personal Care Home</th>
<th>Assisted Living</th>
<th>Nursing Home</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lowest level of care needed</td>
<td>Mid-level of care needed</td>
<td>Highest level of care needed</td>
</tr>
<tr>
<td>Supplemental health care services cannot be provided by PCH, but PCH can assist with securing healthcare</td>
<td>Supplimental health care services are mandatory, allowing individuals to age in place</td>
<td>Provide 24 hour nursing care or direct medical services</td>
</tr>
<tr>
<td>Not required to hire licensed, certified or registered medical professionals</td>
<td>Must have a licensed nurse available in the building or on call at all times</td>
<td>Must have licensed medical professionals employed</td>
</tr>
</tbody>
</table>
Personal Care Home Administrator and Annual Continuing Education Training
• 1,600 licensed personal care homes in PA

• Approximately 51,000 residents
• All material is approved by the DPW
  – Course hours cannot be changed
  – Module hours vary depending upon content
• Feedback from participants is critical
• Addition of Social work credits and PA Nursing contact hours has resulted in program growth
• Students register via the Penn State SOAR system or check
• Over 118 Individuals have taken the 100 hour administrator training course to date
• 98% pass rate on State exam
  – ESL main obstacle
• Over 20 additional newly created CEU modules are now available for course offering
• CEU programming successfully delivered off-site
• WIA funding through CareerLink
• Scholarships available through DPW
Summer 2011

• 4 continuing education courses (approved for PCH, NHA, SW and Nursing Contact hours) are scheduled to be delivered via technology to 4 remote Penn State CE locations.

• July and August 2011
• This program received the University Professional Continuing Education Association (UPCEA) Community of Practice (CaPP) Exemplary Program Award for 2011.
The Daily Show with Jon Stewart contacted PSGA regarding this Kids’ College program.

A. Crime Scene Investigation Camp
B. Cooking Camp
C. Rocket Building Camp
D. Magic of Material Science Camp
E. Drumming Camp
Nursing Home Administrator Program
Commonwealth of Pennsylvania

- 730 nursing home facilities
- 89,471 beds
- Pennsylvania Department of Health
- State Board of Nursing Home Administrators
- 120-hour core of knowledge
- 16 Modules
  - All courses are 7.5 hours
Assisted Living
Assisted Living (AL) Training Program

• Department of Public Welfare
  – Office of Long-Term Living
    • Regulations effective January 18, 2011
• PSGA was the first (and currently only) approved institution in PA to offer the new 15-hour training program
  – Approved March 23, 2011
• Augments the 100-hr PCH program
Modules in 15-hr Program

• Neurological impairment
• Infection control
• Aging in place
• Person centered care
• Informed consent
First Offering of New AL Course Content

June 1 & 2, 2011 PSGA
Overview of Training Program
United States Army Corps of Engineers
Pittsburgh District
Operations Division
Inception

- December 2007
- 338 Employees trained to date
- On-Site at Corps of Engineers (COE) facilities
- Program expanded to West Virginia
- Students registered through the Penn State SOAR system to meet client needs
Courses-Maintenance Personnel

- Power Transmission and Pumps
- Basic PLCs
- Advanced PLCs
- Troubleshooting
- Pneumatics and Hydraulics
- Arc Flash
- Motor Control and AC Current
- Print Reading and Basic Electricity
Troubleshooting Techniques Course

• Skills to troubleshoot specific facilities
• Limited class size
• Fault scenarios developed to be site specific
• 2 week course
• 5 sites
Management Training

• Situational Leadership
• Relevant to issues present in the COE
  – Moving up through the ranks
  – How to deal with your buddy when you become the boss
QUIZ TIME

• What member of the VLN Team was a previous director of Penn State Continuing Education, McKeesport?

Ed Donavan
Video Learning Network (VLN)

- Mock demonstration of PCH module was presented to DPW in Harrisburg
  - York campus and Greater Allegheny

- Only Penn State campus to receive approval to offer Personal Care, Nursing Home and Assisted Living via Video-conference technology.

- PCHA credit offering planned
  - Spring 2012
  - 7 credits
Video Learning Network

• **Instructional Designer**
  – Part time
  – Training Instructors

• **Hot Lava incorporation**
Fall 2011

• Youth at risk

• Nurse Management
HDTV

- H-Hard work
- D- Dedicated to excellent customer service
- T- Teamwork
- V-Value relationships
• Questions???

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